

SEPTEMBER 2009:

**Liz Reed Hawk, Web Administrator & Publications Specialist**

Liz Reed Hawk has made it a priority to create individual pages for Solid Ground's Tenant Services and Mortgage Services under the Housing Counseling section of the Solid Ground website. These pages contain essential information that many Housing Counseling clients have already used to save their housing.



Her flexibility, patience and creativity have gone a long way to making the entire website, and specifically the Housing Counseling section, much more client friendly. The organization and proofreading done by Liz has opened the door to information that helps the most vulnerable clients understand their rights and responsibilities as tenants, enabling them to keep their housing.

Liz helped the Housing Counseling team put their booklet, *Guide to Tenant Rights, Services & Resources*, on the website, a valuable resource that enables clients to move forward with confidence. It is clear that she cares deeply about our clients, is passionate about the work she does, and is respectful to those with whom she works. It is a pleasure to work with her.

*Congratulations to Liz, and all employees nominated. Thank you all for the services you provide to our agency, coworkers and clients! We couldn't do it without you!*